

Street Head Caravan Park

Site Rules

Please make sure everyone staying with you has read and understood our Site Rules and what is expected of them. Anyone not complying with these rules may be asked to leave.

We would appreciate being made aware if you notice anyone not adhering to these rules. You can contact us on the following numbers:

Mark: 07966 639820

Mel: 07817 016318

Please keep these numbers handy in case you need to contact us urgently during your stay, for this or any other reason.

Adhere to current **Covid 19 social distancing measures** as set out on Gov.uk. This includes local and regional as well as national requirements, guidelines and legislation.

Health - If you or a member of your household, or anyone you have been in close contact with, show symptoms of Covid-19, or if you have been contacted by NHS Track and Trace and asked to isolate, do NOT continue with your holiday. Stay at home and follow instructions on the GOV.uk website.

Please inform us as soon as possible over the phone or by text message.

If you or someone staying with you starts to display symptoms of Covid-19 during your holiday with us, you must inform us immediately. Leave as quickly as possible and follow the instructions on the GOV.uk website. Please inform us as soon as possible over the phone or by text message.

We have provided **Sanitiser** at all shared touch points around the park. Please use before and after use of our shared facilities and when entering and exiting our communal buildings.

Read and adhere to notices around the park. A **face covering** must be worn (unless exempt) in **ALL** indoor areas.

Children must be with an adult at all times while on site.

Dogs should be on a lead at all times while on site, and only exercised off site. Please leave and enter the caravan park by your nearest gateway. Pick up any accidents immediately. Spare poo bags are available at the cottage should you need them.

Visitors are not permitted on site.

Bins - Do not put large boxes in the bins. Alternatively, please fold and prop against the side of the bin or take them home at the end of your stay. If any of your equipment breaks during your stay, do not put it in the bin. Ideally, we would like you to take this home with you. If that is not an option, please leave neatly and safely near the big commercial bins near the cottage and let us know.

Fire Pits and BBQ's - Heat from firepits, BBQ's and hot pans can burn and kill off the grass. Please always place flags/blocks (provided) underneath your appliance or pans.

Noise – We are a quiet site. No loud music at any time. Quiet time is between 10.30pm and 8am and during these hours we ask for no unavoidable noise. Please let us know immediately should there be any disturbances.

Dry Stone Walls – These are delicate and costly to repair. Do not remove stones, lean on or climb over the walls.

When not using the facilities, please **stay within your pitch** while on site. Do not cut across others pitches, please use the roads and pathways provided to access facilities. Do not allow children or pets to play on vacant pitches.

Arrival and Departure Times - Please help us by keeping to our arrival and departure times.

Arrival - between 1.30pm - 7pm

Departure - Before 12 noon

Please check over your pitch and **remove any litter** as you leave.

When exploring and enjoying your surroundings, please continue to adhere to social distancing measures and be respectful of our community and those living here.

We look forward to welcoming you very soon. We wish you a safe journey and a happy and pleasant holiday.

Mark and Melanie Cooper